

WARRANTY INFORMATION & MAINTENANCE BOOKLET

Dear NISSAN electric vehicle owners,

We sincerely thank you for choosing a NISSAN electric vehicle.
We believe that your new NISSAN electric vehicle will bring you complete driving enjoyment and total satisfaction.

Our goal here at NISSAN is to provide you with the maximum satisfaction through a total car experience.
To achieve this goal, we promise to provide you with sincere and thorough support.
We also continue to make an effort to provide more support services to satisfy your needs.

This booklet explains the warranty and maintenance information for your NISSAN electric vehicle.
We are sure that this NISSAN electric vehicle will meet all of your expectations,
and we hope that you will make the best use of this booklet.

Nissan Motor Co. (Australia) Pty. Ltd.
ABN 54 004 663 156

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What is this booklet and how to use it

This booklet is provided to ensure that you can fully enjoy your NISSAN electric vehicle. It will explain our commitment to your privacy, the warranty on your vehicle as well as the maintenance required to keep your vehicle at its optimum performance level.

The **PRIVACY SECTION** explains why NISSAN needs to collect your personal information, what information is collected, whom it may be disclosed to, how to access and update your personal information, and how to obtain the full text of NISSAN's Privacy Policy.

The **WARRANTY SECTION** explains the warranty information, and primarily contains information regarding what is and what is not covered under warranty.

The **MAINTENANCE SECTION** explains the necessity for maintenance, the various types of maintenance and the scheduled maintenance log which should be used to record your vehicle's maintenance history.

Remember that the New Vehicle Warranty on your NISSAN electric vehicle is provided on the condition that your vehicle is properly used and maintained in accordance with the requirements for general and scheduled maintenance set out in your OWNER'S MANUAL and the MAINTENANCE SECTION in this booklet. We recommend that scheduled maintenance services and warranty rectification be performed by your selling NISSAN certified EV dealer, who has a direct interest in your continued satisfaction.

We encourage you to always keep this booklet in your vehicle and to hand it over to the next vehicle owner in the event that you sell your NISSAN electric vehicle.

PRIVACY SECTION

PRIVACY
SECTION

Privacy Act collection statement for NISSAN electric vehicle owners and drivers.

Why NISSAN needs to collect your personal information.
Nissan Motor Co. (Australia) Pty. Ltd., ABN 54 004 663 156, ("NISSAN") collects and uses your personal information primarily for the purpose of providing services associated with your NISSAN electric vehicle (including warranty, recall, and roadside assistance) to you as the owner/driver of a vehicle that we have imported and distributed.

We may also use your personal information for customer service requirements, and if you have given us your consent, for direct mail, market research, and product development purposes.

At any time you may opt out of receiving any communications from us (other than as required for our primary purpose or by law). If you do not provide us with your personal information NISSAN may not be able to provide you with some or all of the services associated with your NISSAN vehicle.

What personal information about owners and drivers does NISSAN collect?
- name, address, telephone number(s);
- vehicle purchase date;
- vehicle details;
- name of selling NISSAN certified EV dealer;
- any additional information you may provide, such as when you contact our Customer Service Centre, log in to our web site, or call us for roadside assistance; and
- any information you may provide to us through customer surveys.

Who will NISSAN disclose your personal information to?
NISSAN may disclose your personal information on a confidential basis to -
- the advisors, consultants and contractors it ordinarily engages for the above purposes:
- its related companies, including Nissan Motor Company Ltd in Japan;
- one or more of our NISSAN certified EV dealers for use only in connection with the NISSAN franchise for the purpose of providing the above services.

Accessing and updating your personal information

If you wish to -
- submit changes and corrections to your personal information;
- request access to the personal information we hold about you;
- request a copy of the NISSAN Privacy Policy: or
- exercise your right to be excluded from receiving direct marketing material or market surveys.

Complete one of the forms on the next page and mail or fax it to the following address:

Manager Customer Service
Nissan Locked Bag 1450
DANDENONG SOUTH VIC 3164
Fax: (03) 9797 4400

You may also contact the Customer Service Centre by telephone on 1800 532 338 during normal business hours to discuss any concern you may have in relation to your personal information, or the NISSAN Privacy Policy. Alternatively you may contact us via internet at
www.nissan.com.au - "contact us"

The full text of the NISSAN Privacy Policy is available on our website, www.nissan.com.au. The NISSAN Privacy Policy provides further detail around how NISSAN handles personal information and explains how you may access and correct personal information held about you, how you may make a complaint to us in respect of our handling of your personal information. Any access request may be subject to a fee per request to meet the costs of providing copies of the personal information we hold.

If at any time you provide the personal information of another person to us, then you must first ensure that the person (or their parent or guardian if they are under 18) has read and understood this statement and separately consented to that information being used and disclosed for the above purposes.

Notice of change to personal information

To: Manager Customer Service
Nissan Locked Bag 1450
DANDENONG SOUTH VIC 3164
Fax: (03) 9797 4400
or Call 1800 532 338

Please check boxes as appropriate and complete details below.

Name/Address change/correction ☐
Subsequent Owner ☐
Request to stop direct Marketing ☐
Request to stop market survey ☐
Request to access personal information ☐
Request for NISSAN Privacy Policy ☐

Please print and give complete information.

Owner's Name

Address

Post Code

Telephone No. Private ( ) Business ( )

e-mail address

Vehicle Identification No. (VIN)

Date of Registration | Registration No.

Date of Purchase | Mileage at Present km

THANK YOU FOR YOUR CO-OPERATION

Notice of change to personal information

To: Manager Customer Service
Nissan Locked Bag 1450
DANDENONG SOUTH VIC 3164
Fax: (03) 9797 4400
or Call 1800 532 338

Please check boxes as appropriate and complete details below.

Name/Address change/correction ☐
Subsequent Owner ☐
Request to stop direct Marketing ☐
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Request to access personal information ☐
Request for NISSAN Privacy Policy ☐

Please print and give complete information.

Owner's Name

Address

Post Code

Telephone No. Private ( ) Business ( )

e-mail address

Vehicle Identification No. (VIN)

Date of Registration | Registration No.

Date of Purchase | Mileage at Present km

THANK YOU FOR YOUR CO-OPERATION

Notice of change to personal information or ownership change

If your name and/or address has changed or if you have become a subsequent owner, please be sure to complete and mail this slip to the address below.

Manager Customer Service
Nissan Motor Co. (Aust.) Pty. Ltd.,
Locked Bag 1450,
Dandenong South, Victoria, 3164

This slip will enable us to update our ownership file for future contact with you as required.

Notice of change to personal information or ownership change

If your name and/or address has changed or if you have become a subsequent owner, please be sure to complete and mail this slip to the address below.

Manager Customer Service
Nissan Motor Co. (Aust.) Pty. Ltd.,
Locked Bag 1450,
Dandenong South, Victoria, 3164

This slip will enable us to update our ownership file for future contact with you as required.

WARRANTY SECTION

WARRANTY
SECTION

Vehicle warranty and owner identification.

Registration Date:_____ Registration No.:_____

Owner Details:
Name:_____

Address:_____

Post Code:_____ eMail:_____

This vehicle has passed the standards for NISSAN Australia vehicle preparation and delivery and has been presented to our customer to these standards.

_____ Service Manager

_____ Sales Person No:

Model:_____ SUO:_____

Motor:_____ VIN:_____

Colour:_____ Trim:_____ Sales Type:_____

Key No. 1:_____ Key No. 2:_____

NISSAN Extended Warranty:_____

Selling NISSAN certified EV Dealer:_____

SELLING NISSAN DEALER
Please complete the customer details as required
a hard copy of the Nissorn VSR screen to this page.
or affix

NOTE

Read this booklet carefully and keep it in your vehicle. Present it to an authorized NISSAN certified EV dealer when warranty service is required. It should remain with your vehicle when you sell it so subsequent owners will know of any remaining warranty coverage.

SPEEDOMETER REPLACEMENT RECORD

Date	Mileage	km	Dealer Name

Dear NISSAN Owners,

Congratulations on the purchase of your new NISSAN electric vehicle.
We are sure you will find your choice both satisfying and economical and we look forward to a long and happy association with you.

For your convenience we advise that our Service Division is located at _____

and our telephone number there is _____. We are open from _____ until _____

on _____. Your service advisor is _____
Please contact your service advisor or myself whenever you telephone or call in.

In order that you are fully conversant with every aspect of the operation and maintenance of your new NISSAN vehicle, we strongly recommend a careful study of the OWNER'S MANUAL and MAINTENANCE SECTION in this booklet.
If there is any subject in these publications on which you would like further information, please do not hesitate to ask us.
We welcome you to our dealership and look forward to seeing you when your new NISSAN electric vehicle is due for regular maintenance service.

Yours sincerely,

_____
NISSAN CERTIFIED EV DEALER SERVICE MANAGER

NISSAN new vehicle warranty information

What is covered

Nissan Motor Co. (Australia) Pty. Ltd., (A.B.N. 54 004 663 156), hereinafter referred to as NISSAN, warrants that for a designated period of time or specified mileage as set out under the section titled "NEW VEHICLE WARRANTY PERIOD", NISSAN will repair or replace any part in your NISSAN electric vehicle (except for those items listed under the heading "What is not covered") which proves to be defective in materials or workmanship, free of charge, subject to the terms and conditions set out in this handbook.
The New Vehicle Warranty period begins on the date that the vehicle is first registered or put into service, whichever is earlier. Warranty repair or parts replacement will be performed by an authorized NISSAN Certified EV dealer at its place of business within a reasonable time after delivery of the vehicle to the dealer during normal business hours.

New Vehicle Warranty period

The period for the New Vehicle Warranty is 5 years and unlimited kilometers,unless the vehicle is used as a commercial vehicle for purposes which include rental cars, hire and taxi, rideshare, delivery or courier vehicle, in which case the warranty period is 5 years or 200,000 kilometers, whichever comes first.
The New Vehicle Warranty covers all parts and components of each new NISSAN electric vehicle except for:

- Those items listed under the section entitled "WHAT IS NOT COVERED"(adjacent page); and
- The tyres and 12V battery which are the subject of a separate warranty as set out in detail under the section titled "TYRE AND 12V BATTERY WARRANTY".

Lithium-ion Battery Capacity Warranty Period

The Lithium-ion Battery (Electric Vehicle Battery) is warranted against capacity loss below nine bars of capacity as shown on the vehicle's battery capacity level gauge for a period of 96 months or 160,000 km, whichever comes first.
This warranty covers any repairs needed to return the battery capacity to a level of nine bars or above on the vehicle's battery capacity level gauge. This Lithium-ion Battery Capacity Warranty Period is subject to the exclusions listed under the heading "What is not covered."

What NISSAN will do

To help you secure maximum satisfaction from your new NISSAN electric vehicle, it has been inspected and conditioned according to NISSAN's new vehicle pre-delivery inspection procedure. Warranty repairs or replacements will be made at no charge for parts or labour by an authorized NISSAN Certified EV Dealer. A reasonable time to complete the repairs must be allowed after the vehicle is delivered to the NISSAN certified EV dealer.

Tyre and 12V battery warranty

The tyres originally installed on a new NISSAN electric vehicle are warranted by the tyre manufacturer. In order to obtain tyre warranty service, you must present the unserviceable tyre(s) to a local tyre agent unless otherwise directed by NISSAN. Any NISSAN certified EV dealer will assist you in requesting warranty service through the local agent, if necessary.

Original equipment 12V batteries as fitted to every new NISSAN electric vehicle are fully covered for defective manufacture during the first 12 months with unlimited kilometres, and will be replaced within this period free of charge should a defect occur in that time.

NOTE:
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

What you must do

Properly use, maintain and care for your vehicle as outlined in your OWNER'S MANUAL and the MAINTENANCE SECTION in this booklet.
Check for trim, paint or other appearance defects at the time the new NISSAN electric vehicle is delivered and report same to your selling NISSAN certified EV dealer without delay.
Retain maintenance service and inspection records for use in the event a question should arise concerning the vehicle maintenance, or in the event of any subsequent sale.
Take the vehicle to an authorized NISSAN Certified EV dealer's place of business during regular business hours at your expense in order to obtain warranty service.

What is not covered

All tyres and 12V batteries which are excluded unless specified as being included under the section titled "TYRE and 12V BATTERY WARRANTY".
Any vehicle which has been relocated to another country. Any non-"Genuine NISSAN" parts, accessories or equipment. (Note: "Genuine NISSAN" parts, accessories or equipment installed outside of NISSAN's works may be covered by their own separate warranty.)
Any parts and labour costs incurred in connection with recommended maintenance services as outlined in the OWNER'S MANUAL and MAINTENANCE SECTION in this booklet.
Any parts and labor costs resulting from tyre punctures.
Subject to s.259(4), s.271 (2) and s.271(4) and s.272(2) of Australian Consumer Law, NISSAN excludes any and all liability for loss or damage for problems:

- unrelated to NISSAN's conduct;
- unrelated to the goods supplied by NISSAN; and
- caused by something independent of NISSAN after the goods have left its control.

Normal wear and tear meaning the gradual reduction in operating performance of a part or parts having regard to the age of the vehicle, the distance it has travelled and its operating conditions. This includes normal deterioration of trim, paint or other appearance items.
Any vehicle on which the odometer reading has been changed so that actual kilometres travelled cannot be accurately determined.
Normal maintenance services such as, but not limited to, wheel balancing, tyre rotation, headlight aiming, replacement of light bulbs, worn brake pads/shoes, wiper blades, lubricants and coolant.
Damage or failures resulting from:

- Misuse, such as driving over kerbs, overloading, racing, etc.
- Use of non-recommended, improper or dirty fuel, fluid, oil or lubricant.
- Failure to perform proper maintenance services as outlined in the OWNER'S MANUAL and the MAINTENANCE SECTION in this booklet.
- Alterations, tampering or improper repairs or servicing.
- Unauthorized modifications or use of any non "Genuine NISSAN" parts accessories or equipment.
- Accident, theft or fire or illegal use.
- Stone chipping, fuel or liquid adhesion, chemical fallout, tree sap, salt, hail, windstorm, lightning or unusual environmental conditions, bird or animal excrement.
- Continuing to drive the vehicle after loss of lubricants, oils, refrigerant or water on or after knowledge of failure.

Lithium-ion battery
Damage or failures to the Lithium-ion battery resulting from or caused by:

- Exposing a vehicle to ambient temperatures above 120F (49C) for over 24 hours.
- Storing a vehicle in temperatures below -13F (-25C) for over seven days.
- Leaving your vehicle for over 14 days where the lithium-ion battery reaches a zero or near zero state of charge.
- Physically damaging the lithium-ion battery or intentionally attempting to reduce the life of the lithium-ion battery.
- Exposing the lithium-ion battery to contact with a direct flame.
- Charging the lithium-ion battery full on a daily basis despite the lithium-ion battery keeping a high state of charge level (98-100%).
- Immersing any portion of the lithium-ion battery in water or fluids.

NOTE:
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

- Opening the Lithium-ion battery enclosure or having it serviced by a non EV certified technician.
- Neglecting to follow correct charging procedures.
- Use of incompatible charging devices.
- Consequential damage caused by the failure to repair an existing problem.

Things you should know about the NISSAN new vehicle warranty

Scheduled maintenance service
Proper maintenance and care of the vehicle are indispensable for safe driving and lower overall running cost. The scheduled maintenance services are **minimum** requirements which should be performed at your initiative.
Additional maintenance beyond the scheduled maintenance service may be required at shorter intervals than those specified in this booklet, particularly when operating in severe driving or climatic conditions. Your NISSAN service advisor can explain which type of maintenance schedule you should follow depending on your driving habits, alternatively you can contact the NISSAN Customer Service Centre.

Servicing NISSAN certified EV dealer
It is recommended that scheduled maintenance services and warranty rectification be performed by your selling NISSAN certified EV dealer since that NISSAN certified EV dealer has a direct interest in your continued satisfaction.

Design change
NISSAN has the right at any time to make changes to the design or specifications of any NISSAN electric vehicle without notice and without any obligation to make such changes on vehicles that have been sold in the past.

Applicability
This New Vehicle Warranty applies to NISSAN electric vehicles registered and normally operated in the country where the vehicle is originally sold and is provided to the original and subsequent owners of the vehicle during the warranty period.

Transient warranty service
If you are touring in another country and a problem occurs with your NISSAN electric vehicle, please contact a NISSAN certified EV dealer in that country. Warranty service is provided under the provisions stipulated in this booklet.
Please note, however, that any problems related to lack of compliance with local regulations and/or the environmental requirements of the country where you are touring are not covered by the New Vehicle Warranty.

Relocation to a foreign country
Your NISSAN electric vehicle is manufactured to meet the regulations and environmental requirements of the country where the vehicle is originally sold. If you relocate to another country, your vehicle may not comply with the regulations and environmental requirements of that country. It may be very difficult to make modifications to comply with the regulations and environmental requirements of the country.
In addition, even if you take your vehicle to a NISSAN certified EV dealer in another country for repair, the spare parts necessary for repairing the vehicle may not be available at the NISSAN certified EV dealer because the NISSAN certified EV dealer may have different models and specifications. As a result, it may be difficult to perform repair service in that country.
Please note that a NISSAN electric vehicle relocated to another country is not covered by the New Vehicle Warranty.

NOTE:
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

Customer assistance guide

Your continued satisfaction as a NISSAN electric vehicle owner is a primary concern of NISSAN.
Your NISSAN Certified EV dealer is equipped to provide the necessary service and maintenance for your new Nissan vehicle and is readily available to discuss any inquiry you may have.
We realise however, that despite the best intentions, misunderstandings can occur. We suggest that should a problem arise you take the following steps:

STEP 1
Contact your NISSAN Certified EV Dealer Sales or Service Manager or Dealer Principal to discuss your enquiry.
If you feel the NISSAN Certified EV Dealer is unable to resolve the matter satisfactorily and something more should be done, then...

STEP 2
Ring the Nissan Customer Service Centre with your query.
Please have the following information available:

1. Model code of vehicle.
2. VIN number of vehicle.
3. Purchase date of vehicle.
4. Odometer reading.
5. Your NISSAN Certified EV Dealer's name.
6. Nature of problem.

For further information or assistance ring the **NISSAN CUSTOMER SERVICE CENTRE: 1800 532 338** Alternatively you may contact us via internet at www.nissan.com.au - "contact us"

Factory service manuals

Factory Service Manuals providing detailed information on the repair and maintenance of NISSAN electric vehicle are readily available from your NISSAN Certified EV dealer.

Authorized NISSAN certified EV dealer free inspection service coupon at 1,000 km

Owner's Name _____

Address _____

_____ Post Code _____

Vehicle Identification No. _____

Motor No. _____

Date of Service _____

Mileage at Service _____ km

Servicing Dealer Name _____

_____ Code _____

Selling Dealer Code _____ Owner's Signature _____

NOTE
This coupon is not valid after 2,000 km.

Free inspection service coupon at 1,000 km

(Passenger Electric Vehicles at Owner's discretion)

NISSAN regional office for your state

HEAD OFFICE
Nissan Motor Co. (Aust.) Pty. Ltd.,
260-284 Frankston Dandenong Road,
Dandenong, Victoria, 3175
Locked Bag 1450,
Dandenong South, 3164.
Ph. 03 9797 4111
Fax. 03 9797 4400
Customer Service Centre
Ph. 1800 532 338

NEW SOUTH WALES/A.C.T.
Nissan Motor Co. (Australia) Pty. Ltd.,
Building A1, Campus Business Park
350 Parramatta Road
Homebush, NSW. 2140.
Ph. 02 8756 6500
Fax. 02 8756 6565

QUEENSLAND
Nissan Motor Co. (Australia) Pty. Ltd.,
163 Viking Drive
Wacol, Qld. 4076.
Ph. 07 3345 0600
Fax. 07 3344 3112

WESTERN AUSTRALIA
Nissan Motor Co. (Australia) Pty. Ltd.,
63-67 Pilbara Street,
Welshpool, W.A. 6106.
Ph. 08 9356 4747
Fax. 08 9356 4700

VICTORIA/TASMANIA/SOUTH AUSTRALIA/NORTHERN TERRITORY
Nissan Motor Co. (Australia) Pty. Ltd.,
8-22 Quality Drive,
Dandenong South, Vic. 3175.
Ph. 03 9797 5000
Fax. 03 9797 5070

MAINTENANCE SECTION

MAINTENANCE SECTION

All information and specifications in this maintenance section are based on the latest product information available at the time of printing. NISSAN reserves the right to change specifications or design at any time without notice.

What is maintenance?

Necessity of maintenance

Your NISSAN electric vehicle has been manufactured using the latest technology and under the strictest quality control standards. It is also designed to minimize maintenance requirements with longer service intervals to save you both time and money.

However, scheduled maintenance is necessary to ensure your NISSAN electric vehicle operates properly and efficiently for the reasons listed below:

Lubricants

Your NISSAN electric vehicle uses various kinds of oils and fluids, including 12V battery fluid, and coolant. These oils and fluids play very important roles, such as lubricating and cooling the vehicle and preventing corrosion. Periodically they need to be properly refilled or replaced.

Rubber parts

Hoses, and boots use rubber in their construction which can deteriorate with age. They need to be replaced with new ones if they show signs of wear.

Normal deterioration

Vehicles are equipped with many parts for which it is impossible to avoid normal wear and tear such as tyres brake pads, etc. They are indispensable for basic vehicle functions and must be replaced periodically.

Failure to perform scheduled maintenance may result in reduced vehicle performance or possible breakdowns, as well as exclusion from your NISSAN New Vehicle warranty coverage.

The maintenance schedule is defined based on our careful experimentation on the life span of parts that require regular replacement. Therefore, please make sure that your NISSAN electric vehicle receives proper maintenance care by following the instructions in this booklet. At the same time, it is necessary for day-to-day vehicle operation checks to be performed by you or on your behalf as mentioned under the “General Maintenance” heading in the “Maintenance and do-it-yourself” section in the OWNER’S MANUAL.

We appreciate your understanding of the importance of this information and trust you will enjoy a long and satisfying service experience at your NISSAN certified EV dealer.

Scheduled maintenance

There are two types of maintenance schedules.

A Sales Person or Service Advisor at your NISSAN certified EV dealer will explain to you which type of maintenance schedule you should follow depending on your driving habits, climatic conditions in your area, etc. The two schedules and their conditions are described below:

❑ Maintenance Schedule for **Severe** Driving Conditions
If you primarily drive your electric vehicle under one or more of the conditions listed below, please follow the "Maintenance Under Severe Driving Conditions" schedule.
- A: Driving in dusty conditions
- B: Repeatedly driving short distances
- C: Towing a trailer or caravan
- D: Extensive idling
- E: Driving in extremely adverse weather conditions or in areas where ambient temperatures are either extremely low or extremely high
- F: Driving in high humidity or mountainous areas
- G: Driving in areas which are high in salt or other corrosive materials
- H: Driving on rough and/or muddy roads or in the desert
- I: Driving with frequent use of brakes

❑ Maintenance Schedule for **Normal** Driving Conditions
If you primarily operate your electric vehicle under conditions other than those listed above, please follow the "Maintenance Under Normal Driving Conditions" Schedule.

Unscheduled maintenance

Besides the scheduled maintenance items for which there are fixed maintenance intervals, there are other items that should operate satisfactorily without periodic maintenance. However, if a malfunction of these items does occur, it could adversely affect the electric vehicle's performance. These items should be inspected or adjusted if necessary, if a symptom of a malfunction is observed or suspected.

Maintenance services at NISSAN Certified EV Dealers

NISSAN certified EV dealers are pleased to provide you with high quality service for your maintenance needs using the following advantages:

- ✓ NISSAN trained technicians
- ✓ Up to date technical information
- ✓ Advanced equipment, specialised tools and unique diagnostic equipment such as "CONSULT"
- ✓ Genuine Nissan parts

NISSAN technicians are highly trained specialists and are kept up to date with the latest service information through technical bulletins, service tips, and education programs provided by NISSAN. They are fully qualified to work on NISSAN electric vehicles.

NISSAN genuine parts and approved fluids are specifically designed for NISSAN electric vehicles and the driving conditions particular to the area the electric vehicle will be driven in. The use of improper fluids or parts may result in lower performance of the vehicle, and could result in the occurrence of severe problems or even accidents. To ensure that your NISSAN electric vehicle retains optimum performance, we strongly recommend that you use NISSAN genuine parts and approved fluids.

Damage to electric vehicles as a result of the use of non-genuine parts, improper fluids, or lubricants will not be covered by the warranty. (Please refer to the "What is not covered" page in the WARRANTY SECTION)

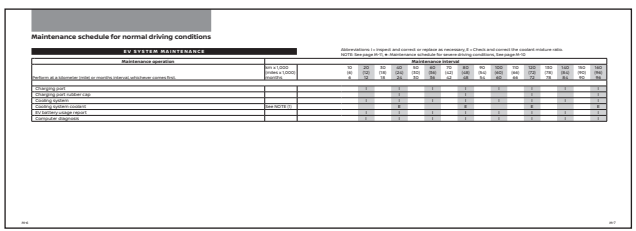
You can be confident that your NISSAN certified EV dealer's service department will do everything possible to meet the maintenance and repair needs of your electric vehicle in a way that is both reliable and economical.

Scheduled maintenance table

You are to use the scheduled maintenance tables shown below to remember what kind of maintenance is needed for your electric vehicle and when it should be performed.

How to read and use the scheduled maintenance table

For normal driving conditions


Maintenance schedule for normal driving conditions

EV SYSTEM MAINTENANCE

Abbreviations: I = Inspect and correct or replace as necessary. A = Check and correct the coolant mixture ratio.
NOTE: See page M-11. ★: Maintenance schedule for severe driving conditions. See page M-10.

Maintenance operation		Maintenance interval												
Perform at whichever comes first.	km x 1,000 (miles x 1,000) months	10 (6) 6	20 (12) 12	30 (18) 18	40 (24) 24	50 (30) 30	60 (36) 36	70 (42) 42	80 (48) 48	90 (54) 54	100 (60) 60	110 (66) 66	120 (72) 72	130 (78) 78	140 (84) 84	150 (90) 90	160 (96) 96
Charging port			I		I		I		I		I		I		I		I
Charging port rubber cap			I		I		I		I		I		I		I		I
Cooling system			I		I		I		I		I		A		I		A
Cooling system coolant	See NOTE (1)		R				R				R				R		
12V battery usage report			I		I		I		I		I		I		I		I
Computer diagnosis			I		I		I		I		I		I		I		I

You will find a table showing normal maintenance schedules. Additional or further maintenance may be required, depending on the conditions of weather, atmosphere, road surfaces, individual driving habits, and the purpose of vehicle use.
Scheduled maintenance beyond the last period shown on the tables requires similar maintenance.

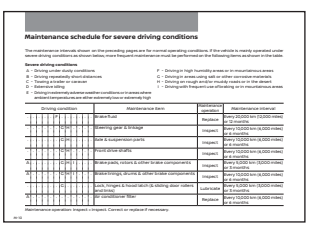
Each maintenance item is listed in the Maintenance operation column.
Specified service operations and service timings for each maintenance item are listed in Maintenance interval column.
Service operations are symbolized by a letter of the alphabet. (e.g. I: Inspect and correct/replace as necessary.)
Service timings are shown by mileage [km (miles)] and the number of months. You are required to maintain your electric vehicle either after a designated mileage or the number of months, whichever comes first.

When a service operation timing does not correspond with any of the multiples of the basic mileage/month, you are to choose a cell that matches one of the descriptions listed below:
[ ] : Perform maintenance based on mileage only.
< > : Perform maintenance based on the number of months.

You can find application notice for each maintenance item in the "NOTE".
Maintenance items marked with "★" define maintenance intervals for severe driving conditions. If you drive under severe driving conditions, you are to refer and use the schedules for severe driving conditions.

For severe driving conditions

You will find tables showing maintenance schedules for severe driving conditions.
Maintenance item column shows maintenance items.
Letters of alphabet from **A** to **I** in Driving condition column define the level of severe driving condition.


Maintenance schedule for severe driving conditions

The maintenance intervals shown on the preceding pages are for normal operating conditions. If the vehicle is mainly operated under severe driving conditions as shown below, more frequent maintenance must be performed on the following items as shown in the table.

Severe driving conditions
A – Driving in dusty conditions
B – Driving repeatedly short distances
C – Towing a trailer or caravan
D – Extensive idling
E – Driving in extremely extreme weather conditions or in areas where extreme temperatures are either extremely low or extremely high
F – Driving in high humidity areas or in mountainous areas
G – Driving in areas using salt or other corrosive materials
H – Driving on rough and/or muddy roads or in the desert
I – Driving with frequent use of driving on in mountainous areas

Driving condition										Maintenance item	Maintenance operation	Maintenance interval
										Brake fluid	Replace	Every 20,000 km (12,000 miles) or 12 months
										Steering gear & linkage	Inspect	Every 10,000 km (6,000 miles) or 6 months
										Axle & suspension parts	Inspect	Every 10,000 km (6,000 miles) or 6 months
										Front drive shafts	Inspect	Every 10,000 km (6,000 miles) or 6 months
										Brake pads, rotors & other brake components	Inspect	Every 5,000 km (3,000 miles) or 3 months
										Brake hoses, tubes & other brake components	Inspect	Every 10,000 km (6,000 miles) or 6 months
										Lock, hinges & hood latch (& sliding door rollers and links)	Lubricate	Every 5,000 km (3,000 miles) or 3 months
										Air conditioner filter	Replace	Every 10,000 km (6,000 miles) or 6 months

Maintenance operation: Inspect = Inspect. Correct or replace if necessary.

If any level applies, you are required to follow the maintenance operations and intervals for severe driving conditions.
You can find definitions of each alphabet letter on top of the table.
For maintenance intervals shown by mileage [km (miles)] and the number of months, you are required to maintain your electric vehicle either after a designated mileage or the number of months, whichever comes first.

Each time you have your NISSAN electric vehicle maintained at a NISSAN certified EV dealer, the Service Advisor will record the date, mileage and dealer name into the Maintenance service verification record as evidence that the scheduled maintenance has been performed.

Maintenance schedule for normal driving conditions

EV SYSTEM MAINTENANCE

Maintenance operation		
Perform at a kilometer (mile) or months interval, whichever comes first.	km x 1,000 (miles x 1,000) months	
Charging port		
Charging port rubber cap		
Cooling system		
Cooling system coolant	See NOTE (1)	
EV battery usage report		
Computer diagnosis		

Abbreviations: I = Inspect and correct or replace as necessary, E = Check and correct the coolant mixture ratio.
NOTE: See page M-11, ★: Maintenance schedule for severe driving conditions, See page M-10

	Maintenance interval															
	10 (6) 6	20 (12) 12	30 (18) 18	40 (24) 24	50 (30) 30	60 (36) 36	70 (42) 42	80 (48) 48	90 (54) 54	100 (60) 60	110 (66) 66	120 (72) 72	130 (78) 78	140 (84) 84	150 (90) 90	160 (96) 96
		I		I		I		I		I		I		I		I
				I				I				I				I
				I				I				I				I
				E				E				E				E
		I		I		I		I		I		I		I		I
		I		I		I		I		I		I		I		I

Maintenance schedule for normal driving conditions

CHASSIS AND BODY MAINTENANCE

Maintenance operation		
Perform at a kilometer (mile) or months interval, whichever comes first.	km x 1,000 (miles x 1,000) months	
Brake systems and fluid (For level & leaks)		
Brake fluid ★		
Reduction gear oil		
Steering gear & linkage ★		
Axle & suspension parts ★		
Front drive shafts ★		
Brake pads, rotors & other brake components ★		
Foot brake & parking brake (For free play, stroke & operation)		
Air conditioner filter ★		

Abbreviations: I = Inspect and correct or replace as necessary, R = Replace, L = Lubricate
NOTE: See page M-11, ★: Maintenance schedule for severe driving conditions, See page M-10

Maintenance interval															
10 (6) 6	20 (12) 12	30 (18) 18	40 (24) 24	50 (30) 30	60 (36) 36	70 (42) 42	80 (48) 48	90 (54) 54	100 (60) 60	110 (66) 66	120 (72) 72	130 (78) 78	140 (84) 84	150 (90) 90	160 (96) 96
				Inspect every 10,000 km (6,000 miles) or 12 months											
			R				R				R				R
	I		I		I		I		I		I		I		I
				Inspect every 10,000 km (6,000 miles) or 12 months											
				Inspect every 10,000 km (6,000 miles) or 12 months											
				Inspect every 10,000 km (6,000 miles) or 12 months											
I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
				Inspect every 10,000 km (6,000 miles) or 12 months											
	R		R		R		R		R		R		R		R

Maintenance schedule for severe driving conditions

The maintenance intervals shown on the preceding pages are for normal operating conditions. If the vehicle is mainly operated under severe driving conditions as shown below, more frequent maintenance must be performed on the following items as shown in the table.

Severe driving conditions

A - Driving under dusty conditions
B - Driving repeatedly short distances
C - Towing a trailer or caravan
D - Extensive idling
E - Driving in extremely adverse weather conditions or in areas where ambient temperatures are either extremely low or extremely high
F - Driving in high humidity areas or in mountainous areas
G - Driving in areas using salt or other corrosive materials
H - Driving on rough and/or muddy roads or in the desert
I - Driving with frequent use of braking or in mountainous areas

Driving condition												Maintenance item	Maintenance operation	Maintenance interval
.	.	.	.	.	F	.	.	.	.	.	.	Brake fluid	Replace	Every 20,000 km (12,000 miles) or 12 months
.	.	.	.	.	.	G	H	.	.	.	.	Steering gear & linkage	Inspect	Every 10,000 km (6,000 miles) or 6 months
.	.	.	.	.	.	G	H	.	.	.	.	Axle & suspension parts	Inspect	Every 10,000 km (6,000 miles) or 6 months
.	.	.	.	.	.	G	H	.	.	.	.	Front drive shafts	Inspect	Every 10,000 km (6,000 miles) or 6 months
A	.	.	.	.	.	G	H	I	.	.	.	Brake pads, rotors & other brake components	Inspect	Every 5,000 km (3,000 miles) or 3 months
A	.	.	.	.	.	.	.	.	.	.	.	Air conditioner filter	Replace	Every 10,000 km (6,000 miles) or 6 months

Maintenance operation: Inspect = Inspect. Correct or replace if necessary.

NOTE : Maintenance items

(1) When adding or replacing coolant, be sure to use only Genuine Nissan Long Life Coolant (Blue) or equivalent with the proper mixture, in order to avoid possible aluminum corrosion within the cooling system caused by the use of non-genuine coolant.
The recommended service interval of the factory-fill coolant is 200,000km (125,000miles) or 15 years, whichever comes first.
Subsequent replacement of Genuine Nissan Long Life Coolant (Blue) should occur every 80,000km (48,000miles) or 4 years whichever comes first. Mixing any other type of coolant or the use of nondistilled water will reduce the recommended service interval of the coolant.
Perform "E" (Checking the mixture ratio and correcting the mixture ratio if necessary) every 40,000km (29,000miles) or 24 months.

Maintenance for off-road driving

Whenever you drive off-road through sand, mud or water, more frequent maintenance may be required of the following items.

▲Brake pads and rotors
▲Brake lines and hoses
▲Reduction gear oil
▲Steering linkage
▲Front drive shaft

Service verification record

This is to certify that the work specified in the maintenance schedule has been completed. Periodic Maintenance should be performed either at the number of kilometres or months, whichever comes first. Excluding the free inspection at 1,000km, all Periodic Maintenance is performed at the owner's cost.

1,000km/600miles	
Date:	Actual km:
Dealer name:	
Free inspection	
Service Advisor signature:	

☐ 15,000km/9,000miles ☐ 9months	
Date:	Actual km:
Dealer name:	
Servicing in severe driving conditions	
Service Advisor signature:	

☐ 5,000km/3,000miles ☐ 3months	
Date:	Actual km:
Dealer name:	
Servicing in severe driving conditions	
Service Advisor signature:	

☐ 20,000km/12,000miles ☐ 1year	
Date:	Actual km:
Dealer name:	
Service Advisor signature:	

☐ 10,000km/6,000miles ☐ 6months	
Date:	Actual km:
Dealer name:	
Service Advisor signature:	

☐ 25,000km/15,000miles ☐ 15months	
Date:	Actual km:
Dealer name:	
Servicing in severe driving conditions	
Service Advisor signature:	

Service verification record

This is to certify that the work specified in the maintenance schedule has been completed. Periodic Maintenance should be performed either at the number of kilometres or months, whichever comes first. Excluding the free inspection at 1,000km, all Periodic Maintenance is performed at the owner's cost.

☐ 30,000km/18,000miles ☐ 18months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 45,000km/27,000miles ☐ 27months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 35,000km/21,000miles ☐ 21months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 50,000km/30,000miles ☐ 30months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 40,000km/24,000miles ☐ 2years

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 55,000km/33,000miles ☐ 33months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

Service verification record

This is to certify that the work specified in the maintenance schedule has been completed. Periodic Maintenance should be performed either at the number of kilometres or months, whichever comes first. Excluding the free inspection at 1,000km, all Periodic Maintenance is performed at the owner's cost.

☐ 60,000km/36,000miles ☐ 3years

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 75,000km/45,000miles ☐ 45months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 65,000km/39,000miles ☐ 39months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 80,000km/48,000miles ☐ 4years

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 70,000km/42,000miles ☐ 42months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 85,000km/51,000miles ☐ 51months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

Service verification record

This is to certify that the work specified in the maintenance schedule has been completed. Periodic Maintenance should be performed either at the number of kilometres or months, whichever comes first. Excluding the free inspection at 1,000km, all Periodic Maintenance is performed at the owner's cost.

☐ 90,000km/54,000miles ☐ 54months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 105,000km/63,000miles ☐ 63months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 95,000km/57,000miles ☐ 57months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 110,000km/66,000miles ☐ 66months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 100,000km/60,000miles ☐ 5years

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 115,000km/69,000miles ☐ 69months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

Service verification record

This is to certify that the work specified in the maintenance schedule has been completed. Periodic Maintenance should be performed either at the number of kilometres or months, whichever comes first. Excluding the free inspection at 1,000km, all Periodic Maintenance is performed at the owner's cost.

☐ 120,000km/72,000miles ☐ 6years

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 135,000km/81,000miles ☐ 81months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 125,000km/75,000miles ☐ 75months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 140,000km/84,000miles ☐ 7years

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 130,000km/78,000miles ☐ 78months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 145,000km/87,000miles ☐ 87months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

Service verification record

This is to certify that the work specified in the maintenance schedule has been completed. Periodic Maintenance should be performed either at the number of kilometres or months, whichever comes first. Excluding the free inspection at 1,000km, all Periodic Maintenance is performed at the owner's cost.

☐ 150,000km/90,000miles ☐ 90months

Date: Actual km:

Dealer name:

Service Advisor signature:

☐ 155,000km/93,000miles ☐ 93months

Date: Actual km:

Dealer name:

Servicing in severe driving conditions

Service Advisor signature:

☐ 160,000km/96,000miles ☐ 8years

Date: Actual km:

Dealer name:

Service Advisor signature:

Li-ion battery pack replacement history

When replacing the Li-ion battery assembly or module, be sure to record the ID in the space provided. Please confirm the service manual for module location.

Li-ion battery pack ID Plant/Line Ser No.

Operation	☐ Replace Li-ion battery assembly
	☐ Replace module

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

Date:
Mileage at replacement Km/Miles
Dealer name or signature

Li-ion battery pack ID Plant/Line Ser No.

Operation	☐ Replace Li-ion battery assembly
	☐ Replace module

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

New module ID Plant/Line Ser No.
Location at replacement module No.

Date:
Mileage at replacement Km/Miles
Dealer name or signature

Plant/Line Ser No.

Li-ion battery pack ID

Operation	☐ Replace Li-ion battery assembly
	☐ Replace module

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Date:

Mileage at replacement Km/Miles

Dealer name or signature

Plant/Line Ser No.

Li-ion battery pack ID

Operation	☐ Replace Li-ion battery assembly
	☐ Replace module

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Plant/Line Ser No.

New module ID

Location at replacement module No.

Date:

Mileage at replacement Km/Miles

Dealer name or signature

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