



Innovation  
that excites

**NISSAN GENUINE  
EXTENDED WARRANTY**

**PRODUCT  
DISCLOSURE  
STATEMENT  
& BOOKLET**

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This product is issued by Nissan Motor Co. (Australia) Pty Ltd.  
ABN: 54 004 663 156 (Nissan)

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# ABOUT THIS PRODUCT DISCLOSURE STATEMENT & BOOKLET

This Nissan Genuine Extended Warranty Product Disclosure Statement (PDS) and Booklet (referred to as the "Booklet") has been prepared to assist you in understanding this Nissan Genuine Extended Warranty and to make an informed choice in relation to it and your extended warranty requirements.

Before deciding if you wish to purchase a Nissan Genuine Extended Warranty, and which Nissan Genuine Extended Warranty (if any) is right for you, please read this Booklet carefully in order to gain an understanding of what is covered.

This Booklet contains important information about the Nissan Genuine Extended Warranty, such as its applicable definitions, terms and conditions, significant benefits and risks, limitations and exclusions, your rights to cancel the Nissan Genuine Extended Warranty and Nissan's dispute resolution processes.

Please note this Booklet is of a general nature only and does not take into account your objectives, financial situation or needs.

Please read this Booklet carefully in order to gain an understanding of what is covered and not covered and keep it, the Tax Invoice, Customer Information Booklet and your Nissan Vehicle Owner's Manual in a safe place for future reference.

## THE ROLES OF THOSE INVOLVED IN NISSAN GENUINE EXTENDED WARRANTY

**Holder:** Throughout this Booklet, the holder of the product (the person named in the Nissan Genuine Extended Tax Invoice) is referred to as “you” or “your”.

**Issuer:** Nissan issues, administers and is responsible to you for this Nissan Genuine Extended Warranty. The Roadside Assistance benefit provided with Nissan Genuine Extended Warranty is not provided or administered by Nissan.

Nissan does not hold an Australian Financial Services Licence (AFSL) for the purposes of issuing this Nissan Genuine Extended Warranty and is not required to by reason of exemptions that apply to it under the Corporations Act 2001 (Cth).

Nissan only issues this Nissan Genuine Extended Warranty where it has been arranged by Allianz Australia Insurance Limited ABN 15 000 122 850, AFSL 234708, or by Allianz’s representatives. In the event that you purchased this product from a Nissan Dealer, the Dealer who provided you this Nissan Genuine Extended Warranty Booklet is an authorised representative of Allianz.

**Others:** Allianz Australia Insurance Limited, ABN 15 000 122 850 AFSL 234708, acts as the administrator of this Nissan Genuine Extended Warranty for Nissan.

Allianz also plays a role in the distribution of this product. Allianz and Nissan Dealers are authorised to issue, vary and dispose of this Nissan Genuine Extended Warranty on Nissan’s behalf.

Assist Australia Pty Ltd ABN 59 072 530 217 has entered into an agreement with Nissan under which Assist Australia Pty Ltd provides and administers the Roadside Assistance services described in this Booklet.

## WHO CAN APPLY?

You can apply to purchase this Nissan Genuine Extended Warranty at any Authorised Nissan Dealer:

- a) at the same time you purchase a new or used Nissan Vehicle from the Authorised Nissan Dealer, provided the Nissan New Vehicle Warranty still applies to that Vehicle; or
- b) at any other time while the Nissan New Vehicle Warranty still applies to your Nissan Vehicle.

## NISSAN GENUINE EXTENDED WARRANTY PLANS

Depending on the age of your Vehicle and the kilometres travelled, the following plans may be available:

### **EXTRADRIVE PLAN**

A time and distance extension which provides extended warranty coverage for:

- a period of 12, 24 or 36 months from the Commencement Date of your Nissan Genuine Extended Warranty;

OR

- up to the period when the vehicle has travelled a total distance of 150,000 kilometres since new, regardless of whether the total distance travelled occurred whilst the Vehicle was still under the Nissan New Vehicle Warranty, whichever occurs first.

The applicable plan is noted on your Tax Invoice.

### **EXTRATIME PLAN**

A time-only extension which provides extended warranty coverage for:

- a period of 12, 24 or 36 months from the Commencement Date of your Nissan Genuine Extended Warranty;

OR

- up to the period when the vehicle has travelled a total distance of 100,000 kilometres since new, regardless of whether the total distance travelled occurred whilst the Vehicle was still under the Nissan New Vehicle Warranty, whichever occurs first.

The applicable plan is noted on your Tax Invoice.

## PRICE

The price you will pay for your Nissan Genuine Extended Warranty will vary depending on a number of factors. Nissan determines a recommended maximum base price which varies depending on a number of factors, including:

- the frequency with which claims are expected to occur and the expected cost of each claim;
- the plan type;
- the make, model and type of your Vehicle;
- the type of modifications fitted or made to fit your Vehicle;
- how much you have used or intend to use your Vehicle; and
- Nissan's costs and expenses associated with issuing the Nissan Genuine Extended Warranty.

The Authorised Nissan Dealer then adds a retail margin to the recommended maximum base price to take into account their distribution costs, role and a profit component.

The recommended maximum base price, retail margin and any relevant government taxes and charges make up the total Nissan Genuine Extended Warranty price you must pay which is inclusive of GST. You will be told the price when you apply and it will be specified on your Tax Invoice.



# SOME IMPORTANT THINGS YOU NEED TO KNOW

## ABOUT THIS NISSAN GENUINE EXTENDED WARRANTY

The following is a summary of important things you need to know about this Nissan Genuine Extended Warranty - however, you will need to read this Booklet along with your Tax Invoice, to properly understand the full terms and conditions of the Nissan Genuine Extended Warranty. Certain words used in this Booklet have special meanings (refer to section "Definitions - Words with important meanings" from page 22 of this Booklet).

- Nissan will, during the Nissan Genuine Extended Warranty period, repair, refund or replace a Covered Component of the Vehicle that suffers a Defect, Failure or Fault, subject to the other terms and conditions of this Nissan Genuine Extended Warranty.
- Costs, such as those incurred by you in transporting your Vehicle to the relevant repairer or losses associated with the use of your Vehicle may not be covered by this Nissan Genuine Extended Warranty. Nissan sets out what is not covered in the "What is not covered" sections on pages 15 and 16.
- Nissan only provides Nissan Genuine Extended Warranty cover during the Nissan Genuine Extended Warranty period (refer to section "Nissan's agreement with you and when your Nissan Genuine Extended Warranty starts and ends" on page 14).
- Nissan Genuine Extended Warranty cover only applies to the person and Vehicle specified in the Tax Invoice.
- A conditional transfer process is available when the Vehicle this Nissan Genuine Extended Warranty applies to is sold privately. See "Transfer" section on page 20.

- Conditions apply to this Nissan Genuine Extended Warranty, and if you do not comply with these conditions you may not be entitled to cover under it. For example, in order for the Nissan Genuine Extended Warranty to remain valid, it is a requirement that your Vehicle is serviced in accordance with the instructions specified for the Vehicle by Nissan (see “What is not covered” and “Servicing Requirements” on page 17 and 18. It is recommended that all servicing is carried out by an Authorised Nissan Dealer).
- In making a claim you must comply with certain claims conditions (refer to section “Claims” on page 19).
- This is an extended warranty product, not an insurance product.
- This Nissan Genuine Extended Warranty provides you with benefits that are in addition to your rights and remedies under consumer protection laws, including:
  - ease of claims lodgement - simply take your Vehicle to a service department of any Authorised Nissan Dealer along with your Nissan Genuine Extended Warranty details and your claim will be lodged with Nissan;
  - access to 24-Hour Premium Roadside Assistance

This Nissan Genuine Extended Warranty does not affect any rights and remedies which are conferred upon consumers by the Competition and Consumer Act 2010 (Cth) and/or by any other applicable Australian Commonwealth, State or Territorial statutory enactment. See “Information about your rights under the Australian Consumer Law” section on the next page.

## **INFORMATION ABOUT YOUR RIGHTS UNDER THE AUSTRALIAN CONSUMER LAW**

This warranty operates independently of and does not affect any rights and remedies conferred on you by federal and state laws including the Australian Consumer Law that applies to the goods to which this warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For example, the Australian Consumer Law requires that, taking account of the nature of goods purchased, the price, any representations made by the supplier or manufacturer and other relevant circumstances, the goods must be free of defects, do what they are meant to do, be safe, durable and acceptable in appearance and finish, be fit for any particular purpose that the consumer makes known and comply with any description given or any demonstration model used.

Whether a specific failure breaches a Consumer Guarantee and a consumer is entitled to a remedy under the Australian Consumer Law will depend on the circumstances.

Should your vehicle suffer a vehicle defect that is covered by both this warranty and the Australian Consumer Law or other relevant law, Nissan requests that you give us the opportunity to first resolve the concern under this warranty. In some cases the protection under this warranty may overlap with rights and remedies available to you under the Australian Consumer Law or any other law. Although you are not required to pay for any rights and remedies you have under the Australian Consumer Law or any other relevant law, the amount you pay for the benefits under this warranty will not change to the extent that your rights under such laws may overlap with such benefits. Nothing in this warranty excludes, restricts or modifies your rights under the Australian Consumer Law or other relevant law.

Consumer Guarantees under the Australian Consumer Law have no set time limit but generally last for an amount of time that is reasonable to expect in the circumstances, given factors including the cost and quality of the goods, the use made of the goods or any representation made by the supplier or manufacturer. They may even continue at the expiry of a dealer or manufacturer's warranty or this warranty. The exact amount of time that Consumer Guarantees last in the case of a specific purchase varies depending on the circumstances.

If you wish to claim for a breach of a Consumer Guarantee under the Australian Consumer Law, please contact Nissan Customer Service on 1800 035 035, or one of our authorised dealerships in the first instance. If you are unable to reach a resolution regarding a remedy with us, you should seek independent advice and/or contact the ACCC on 1300 302 502 or via [www.accc.gov.au](http://www.accc.gov.au), or contact your state/territory fair trading body.

The protection provided to you under this warranty is subject to the terms and conditions specified in this warranty document.

The following table is a limited summary comparison only between the protections offered by this warranty and the Australian Consumer Law guarantees. This summary is not a substitute for obtaining legal advice on the Australian Consumer Law and your obligation to read the full terms and conditions of this warranty. Limitations and exclusions apply to this warranty as specified in this booklet. You can also visit [www.accc.gov.au](http://www.accc.gov.au) for more information on Australian Consumer Law guarantees. Please note that in addition to the protections listed below you may have additional rights against a manufacturer under a manufacturer's warranty.

<b>PROTECTION</b>	<b>AUSTRALIAN CONSUMER LAW RIGHTS AND REMEDIES</b>	<b>BENEFITS UNDER THIS WARRANTY</b>
<b>IS THERE PROTECTION IF THE PRODUCT IS DEFECTIVE?</b>	Protection where the product is not of 'Acceptable Quality', 'Fit for Purpose' or does not 'match the description'.	Protection against vehicle defect (a defect in material or workmanship of a covered part. This does not include normal wear) during the warranty period.  For examples of additional benefits provided under this warranty, see below.
<b>HOW LONG DOES THE PROTECTION AGAINST DEFECTS LAST?</b>	A reasonable period from the date of delivery until the defect becomes apparent. What is reasonable will depend on the circumstances including the nature of the goods, the price, the way they are used and any statements or representations made about the goods.  In certain circumstances, taking into account the factors listed above, this reasonable period may cover the period of time that protection is available under this warranty.	For the warranty period detailed on page 23 of this booklet.
<b>WHAT REMEDIES ARE AVAILABLE IF THE PRODUCT IS DEFECTIVE?</b>	Repair, refund, replacement and/or damages for consequential loss. The exact remedy will depend on the specific circumstances.	We will, subject to the terms and conditions of this warranty, cover the correction of any vehicle defect by repair, or at our option, replacement of the covered part of the vehicle defect.  Roadside Assistance is also available whilst the warranty is active.  See page 23 of this booklet for more details.
<b>WHO IS OBLIGED TO PROVIDE THE REMEDY FOR A DEFECTIVE PRODUCT?</b>	Supplier (if seeking a repair, refund or replacement, or claiming damages). Manufacturer (if claiming damages).	Us via an Authorised Nissan Dealer.

<b>PROTECTION</b>	<b>AUSTRALIAN CONSUMER LAW RIGHTS AND REMEDIES</b>	<b>BENEFITS UNDER THIS WARRANTY</b>
<b>COST OF COVERAGE</b>	No cost.	The cost of this warranty.
<b>IS A TECHNICAL ASSISTANCE HELPLINE AVAILABLE TO HELP WITH THE PRODUCT?</b>	Not required under the Australian Consumer Law but some suppliers and manufacturers do provide a helpline.	Yes, please contact us on 1800 035 035
<b>IS A LOAN PRODUCT AVAILABLE WHILST THE PRODUCT IS BEING REPAIRED?</b>	No. However, if you decide to organise and obtain a loan product from a rental company or other company, the cost you incur may, in certain circumstances, be recoverable as a consequential loss caused by the defect.	No.
<b>IS THERE A GUARANTEE THAT ANY REPAIR WILL BE CARRIED OUT IN A REASONABLE TIME?</b>	The product must be repaired within a reasonable time or you are entitled to a replacement or refund.	No. We will endeavour to have your vehicle repair completed and have you back on the road as soon as possible.
<b>WHAT HAPPENS IF I RECEIVE A REMEDY FOR A DEFECTIVE PRODUCT?</b>	Any repaired product continues to be covered. Any replacement product will also be covered.	The warranty continues for the warranty period as outlined on page 23 of the booklet.
<b>COVERAGE FOR ROADSIDE ASSISTANCE?</b>	Entitled to compensation for consequential loss caused by the defect, which may, in certain circumstances, extend to cover some assistance in the case of failure.	Yes. Roadside Assistance is available from the date of purchase of the warranty until expiry of the warranty.

## **ADDITIONAL BENEFITS UNDER THIS WARRANTY NOT AVAILABLE UNDER THE AUSTRALIAN CONSUMER LAW**

We appreciate that you may want the certainty of knowing that if products you buy are faulty they are covered for a specific time period or kilometres (whichever limit is reached sooner).

When you purchase this warranty, you are obtaining certainty as to the period of coverage and the convenience of having the repair and/or replacement process managed by us and / or the experienced warranty administrator under this warranty.

You will be entitled to the benefits set out below that are in addition to your rights under the Australian Consumer Law, subject to the terms of this warranty:

- certainty as to the time and/or kilometres of cover (whichever is reached sooner);
- convenience of having experienced operational and technical staff manage the repair and/or replacement process;
- Roadside Assistance; and
- a technical assistance hotline.

## **IF YOU HAVE AN ENQUIRY OR COMPLAINT**

If you have an enquiry, complaint or are unhappy about Nissan or your Nissan Genuine Extended Warranty and services provided by those involved in this product, please contact Nissan.

When you advise Nissan of the query or complaint, the staff member you speak to will try to solve it for you. If the staff member is unable to resolve the query or complaint, they will refer your query or complaint to their manager.

The manager will review and a response will usually be provided within 15 business days from when you made the query or complaint.

If your complaint relates to financial services provided under Allianz's AFSL: where applicable, the dispute will be referred to Allianz to handle in accordance with its complaint process.

If you are dissatisfied with the response from Allianz after the matter has been reviewed under its complaint process you may be able to access an independent external complaints resolution process via the Australian Financial Complaints Authority (AFCA) subject to its terms of reference;

Online: [www.afca.org.au](http://www.afca.org.au)

Email: [info@afca.org.au](mailto:info@afca.org.au)

Phone: 1800 931 678

Mail: Australian Financial Complaints Authority  
GPO Box 3  
Melbourne VIC 3001

## **FURTHER INFORMATION AND CONFIRMATION OF TRANSACTIONS**

If you require further information about this Nissan Genuine Extended Warranty or wish to confirm a transaction, please contact Nissan.

## **NISSAN'S AGREEMENT WITH YOU AND WHEN YOUR NISSAN GENUINE EXTENDED WARRANTY STARTS AND ENDS**

If after submitting your Nissan Genuine Extended Warranty application you are provided with a Tax Invoice, then subject to the terms and conditions set out in this Booklet and the Tax Invoice (which together form, and are referred to as, your Nissan Genuine Extended Warranty), cover under your Nissan Genuine Extended Warranty:

- starts on the later of:
  - the date of issue shown on the Tax Invoice; or
  - the date the Nissan New Vehicle Warranty expires, and
- terminates on the expiry of the Nissan Genuine Extended Warranty period (refer to "Words with important meanings" section from page 22 of this Booklet), unless cancelled earlier by you or Nissan.

The benefits provided under this Nissan Genuine Extended Warranty only apply to you and the Vehicle specified on the Tax Invoice.

## **TAXATION INFORMATION**

The Tax Invoice should be fixed securely to the cover of this Booklet. Your Nissan Genuine Extended Warranty price is GST inclusive. Generally the price you pay for your Nissan Genuine Extended Warranty is not tax deductible nor are the benefits assessable for income tax purposes. Any tax enquiries should be referred to your tax advisor who can take into consideration your personal circumstances.

## **COOLING OFF PERIOD**

If you decide that you do not wish to continue your Nissan Genuine Extended Warranty, you have thirty (30) days from the date that you purchased it to cancel it by advising the Nissan Dealership who sold you the warranty in writing within that time that you wish to cancel. The Nissan Dealership who sold you this warranty will provide you with a full refund of the amount paid provided that you have not exercised a right or power that you have under this Nissan Genuine Extended Warranty (e.g. made a claim). Nissan may in its discretion allow for a longer cooling off period in special or extenuating circumstances. Please note that even after this cooling off period ends you still have cancellation rights as set out in page 20 of this Booklet.



## WHAT IS COVERED

Subject to the terms and conditions of the Nissan Genuine Extended Warranty, if your Vehicle suffers a Defect, Failure or Fault, Nissan will repair, refund or replace any Covered Component of the Vehicle that suffers a Defect, Failure or Fault.

Any repair work undertaken (including parts and labour) will be carried out at no cost to you, subject to the other terms and conditions of this Nissan Genuine Extended Warranty. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

## WHAT IS NOT COVERED

1. Vehicle maintenance and servicing is your responsibility and is not covered by your Nissan Genuine Extended Warranty.
2. All liability for loss and damage for Defect, Failure or Fault unrelated to Nissan's conduct, unrelated to the Vehicle or parts supplied by Nissan and caused by something independent of Nissan after the Vehicle or parts have left Nissan's control (subject to your rights under the Australian Consumer Law).
3. Defect, Failure or Fault or costs covered by any other warranty or entitlement including the Nissan New Vehicle Warranty.
4. Deterioration of any Covered Component due to Normal Wear.
5. Any Defect, Failure or Fault attributable to your failure to comply with the Vehicle servicing requirements or failure to have the Vehicle serviced in accordance with the service requirements detailed in this Booklet, Customer Information Booklet, and Nissan Vehicle Owner's Manual.
6. Any repairs or replacement of parts required as a result of continued operation of the Vehicle once a Defect, Failure or Fault became apparent including loss of lubricants or coolant.
7. Damage attributable to any impact or road traffic or other accident.
8. Any Defect, Failure or Fault that can be attributed to the Vehicle being fitted with an LPG unit and parts expressly excluded for engines running on LPG include (but are not limited to): air flow meters, fuel pumps, injectors, inlet and exhaust valves and/or seats, exhaust systems and all inlet tract components.
9. Any Defect, Failure or Fault caused by detonation, and/or by the use of non-recommended, improper or dirty fuel, fluids, oil, coolant or lubricant.
10. Any claim where the damage to a Covered Component was caused by a defect, failure or fault of a component which is not a Covered Component.

11. Any claim where the Defect, Failure or Fault has been caused by abuse/ misuse of the Vehicle such as driving over kerbs, overloading, racing, etc.
12. Any consumable items that require periodic replacement or any services relating to items that require periodic replacement in accordance with the service requirements detailed in this Booklet, Customer Information Booklet and Nissan Vehicle Owner's Manual, including but not limited to wheel balancing, alignment and rotation, engine tune-up, headlight aiming, light bulbs, spark plugs, distributor points, drive belts, worn clutch disc, worn brakes shoes and pads, filters, wiper blades, lubricants, coolant, tyres, batteries, the cleaning of any components, any adjustable bearings and brake discs.
13. Any maintenance or adjustments required to any Covered Component, unless as the result of a Defect, Failure or Fault.
14. Any damage resulting from failure to perform maintenance services and any additional repairs or adjustments which may be recommended by Nissan at the time of such services as outlined in the "Servicing requirements" section of this Booklet or the maintenance section of the Customer Information Booklet and Nissan Vehicle Owner's Manual.
15. Any Defect, Failure or Fault attributable to any modification not approved by Nissan made to your Vehicle.
16. Any Vehicle where the odometer reading cannot be determined accurately by the Authorised Nissan Dealer by virtue of it having been inoperative, tampered with, or removed from the Vehicle.
17. Any Vehicle that is un-roadworthy or unregistered.
18. Any Vehicle which has been used:
  - for the purpose of driver instruction or tuition for reward;
  - for the conveyance of passengers for hire or reward (this includes vehicle rental);
  - as a police or other emergency vehicle;
  - outside Australia;
  - for a purpose for which it is not designed; or
  - for Courier purposes.

## SERVICING REQUIREMENTS

There is no exact amount of time that each component of your Vehicle will last before it is worn out and needs maintenance, repair or replacement. Proper maintenance and care of your Vehicle is indispensable for safe driving and lower overall running costs.

The schedule of maintenance services in the Nissan Vehicle Owner's Manual are the minimum requirements you will need to undertake to ensure that your Vehicle has proper maintenance and care.

The schedule of maintenance services relates to normal driving conditions and if you drive your Vehicle in severe operating conditions you will need to service your Vehicle more frequently than recommended by the schedule of maintenance services i.e. at intervals less than 10,000kms.

Severe operating conditions may include (but are not limited to):

- driving in dusty conditions;
- parking or living next to or near a salt water area;
- repeatedly driving short distances;
- towing a trailer or caravan;
- extensive idling;
- adverse weather conditions where ambient temperatures are either extremely high or extremely low;
- driving in high humidity or mountainous areas;
- driving in areas that are high in salt or other corrosive materials;
- driving on rough, muddy or dusty roads or in the desert;
- driving with frequent use of the brakes; and
- frequent driving in water.

Whenever you drive off-road through sand, mud or water, more frequent maintenance is required than that recommended by the schedule of maintenance services i.e. at intervals less than 10,000kms for:

- brake pads and rotors;
- brake lining and drums;
- brake lines and hoses;
- wheel bearing grease;
- free-running hub grease;

- transfer oil and differential oil;
- all-mode 4WD transfer fluid and automatic transmission fluid;
- steering linkage;
- propeller shaft and front drive shaft;
- air cleaner filter; and
- clutch housing.

It is recommended that maintenance services and warranty rectification be performed at an Authorised Nissan Dealer since that Authorised Nissan Dealer has a direct interest in your continued satisfaction.

## **ACCESS TO NISSAN ROADSIDE ASSISTANCE SERVICE**

In addition, by acquiring this Nissan Genuine Extended Warranty you have access to Nissan 24-Hour Premium Roadside Assistance (Roadside Assistance). This Roadside Assistance is provided by Assist Australia Pty Ltd (not Nissan), which has entered into a separate agreement with Nissan to provide Roadside Assistance to holders of this Nissan Genuine Extended Warranty. Nissan may change the contractor providing Roadside Assistance at any time, provided that the benefits to you, set out below, are maintained. Roadside Assistance is available 24 hours a day, 365 days per year and covers you across most of Australia. All you need to do is call the toll free number, 1800 035 035 and a Roadside Assistance consultant will be available to help you.

The Nissan 24-Hour Premium Roadside Assistance coverage will commence from the time the Nissan Genuine Extended Warranty is accepted.

### **HERE ARE JUST SOME OF THE FEATURES OF ROADSIDE ASSISTANCE\*:**

- flat batteries - test and either jump start or co-ordinate battery replacement if required;
- lost and locked key/keypad assistance;
- emergency fuel (enough to travel to the nearest refuelling facility) if you accidentally run out;
- flat tyre assistance using your serviceable spare;
- towing to the closest authorised repairer in the event your Vehicle cannot be mobilised at the breakdown location;
- if the Vehicle is bogged it will be recovered, providing access is available to a conventional two-wheel drive recovery vehicle from a gazetted road and no specialist equipment is required;

- emergency replacement vehicle and/or accommodation should your vehicle breakdown and be unable to be repaired the same day more than 100 kilometres from home;
- emergency expenses for accommodation and transport of your roadworthy vehicle should any unexpected injury or illness occur whilst you are more than 100kms from home;
- assistance in the return of your Vehicle if it is immobilised when you are over 100 kilometres from home and you continue to another destination;
- assistance with the transportation of any caravans or trailers connected with the Vehicle at the time of a breakdown; and
- repaired Vehicle pick-up service - a complimentary taxi ride to collect the Vehicle following a repair covered by this Nissan Genuine Extended Warranty.

\*Terms, conditions, exclusions and limits on roadside assistance services apply. Full details are available free of charge by calling 1800 035 035 or viewing the Terms & Conditions Statement at [www.nissan.com.au/Owners/Owner-Information/Warranty](http://www.nissan.com.au/Owners/Owner-Information/Warranty)

## CLAIMS

If you need to make a claim under your Nissan Genuine Extended Warranty, you should:

- immediately notify your Authorised Nissan Dealer; and
- take the Vehicle to an Authorised Nissan Dealer as soon as possible; and
- provide the service personnel of the Authorised Nissan Dealer with details of your Nissan Genuine Extended Warranty including this Booklet, proof of servicing, invoices etc.

If a repair is necessary, the repair may be performed by any Authorised Nissan Dealer at its place of business within a reasonable time after delivery of the Vehicle to an Authorised Nissan Dealer during their normal business hours.

## CLAIM COSTS

There will be some instances where repairs cannot be authorised until the Vehicle has been dismantled. In these instances, the Authorised Nissan Dealer will need your authority to dismantle the Vehicle for proper diagnosis prior to commencing any repairs. Where the Defect, Failure, or Fault is not covered by the Nissan Genuine Extended Warranty, you will be responsible for all costs associated with dismantling the Vehicle. However, provided that the Defect, Failure or Fault identified is covered by the Nissan Genuine Extended Warranty, repairs will be authorised by Nissan.

## TRANSFER

Nissan may transfer this Nissan Genuine Extended Warranty to a new owner if you sell the Vehicle privately. To request a transfer, please complete the transfer of ownership request form contained in this Booklet and send it to Nissan, accompanied by a copy of a current roadworthy/vehicle inspection report and a copy of the service records contained in the rear of this Booklet. The transfer of ownership request form must be completed and received by Nissan within thirty (30) days of the private sale of your Vehicle. The cost of the transfer (if approved by Nissan) is AU\$75.00 (GST incl). Transfers will not be accepted if the Vehicle is sold to or through a motor dealer or trader.

## CANCELLATION

You may cancel your Nissan Genuine Extended Warranty at any time by contacting the Nissan Dealership who sold you this warranty and requesting a cancellation.

If your cancellation request is received by the Nissan Dealership after your cooling off period has expired but:

- before the Commencement Date; and
- a claim has not been made under your Nissan Genuine Extended Warranty; and
- prior to the expiry of your Nissan New Vehicle Warranty, the Nissan Dealership will refund your Nissan Genuine Extended Warranty price less a AU\$75.00 (GST incl.) cancellation fee.

No refund is applicable after the Commencement Date of this Nissan Genuine Extended Warranty, unless the cancellation was made within and in accordance with the cooling off period (see page 14).

Nissan may only cancel this Nissan Genuine Extended Warranty if you have not complied with its terms and conditions. If Nissan cancels your Nissan Genuine Extended Warranty, Nissan will send you a written notification explaining its reasons for cancelling. Nissan will retain a pro-rata amount from the Nissan Genuine Extended Warranty price to cover the period from the Commencement Date to the cancellation date and AU\$75.00 (GST incl.) cancellation fee. The remainder of the Nissan Genuine Extended Warranty price will be refunded to you.

A financier may seek cancellation and refund of a portion of the Nissan Genuine Extended Warranty price financed by them in the event that the Vehicle is repossessed.

Nothing on this page or in this warranty document operates to limit any cancellation rights or rights to a refund you may have under the Australian Consumer Law or any other relevant law.

## **JURISDICTION AND CHOICE OF LAW**

The Nissan Genuine Extended Warranty is governed by and construed in accordance with the law of Victoria, Australia and you agree to submit to the exclusive jurisdiction of the courts of Victoria and agree that it is your intention that this jurisdiction and choice of law clause applies.

## WORDS WITH IMPORTANT MEANINGS

<b>AUTHORISED NISSAN DEALER</b>	means dealer appointed by Nissan to sell new and/or used vehicles of a kind marketed from time to time by Nissan in Australia, and/or to perform services on such vehicles.
<b>BOOKLET</b>	means this booklet.
<b>COMMENCEMENT DATE</b>	means the date the Nissan New Vehicle Warranty expires.
<b>COURIER</b>	means where the Vehicle is used for business purposes and for the collection or delivery of goods upon no fixed route.
<b>COVERED COMPONENT</b>	means a component of your Vehicle that was originally covered under the Nissan New Vehicle Warranty, but only to the extent it is not otherwise excluded as described in "What is not covered" in this Booklet.
<b>CUSTOMER INFORMATION BOOKLET</b>	means the customer information and maintenance book applicable to the Vehicle, or any other literature which is approved, and is provided by Nissan or an Authorised Nissan Dealer to you, in relation to the Vehicle.
<b>DEFECT, FAILURE OR FAULT</b>	means a defect, failure or fault in factory material or workmanship of a Covered Component but does not include Normal Wear or defects, failures or faults described in the section "What is not covered" in this Booklet.
<b>NISSAN</b>	means Nissan Motor Co. (Australia) Pty Ltd. ABN 54 004 663 156 of 260-270 Frankston-Dandenong Road, Dandenong South, Victoria 3175.
<b>NISSAN GENUINE EXTENDED WARRANTY</b>	means the Nissan Genuine Extended Warranty plan that you have purchased in accordance with this Booklet that is made up of this Booklet, and the Tax Invoice.



**NISSAN GENUINE  
EXTENDED  
WARRANTY PERIOD**

means the period commencing on the Commencement Date and expiring as follows:

- where the EXTRADRIVE PLAN is specified as applicable on your Tax Invoice, it will expire:
  - on the expiry of the term in months; or
  - when the vehicle has travelled a total distance of 150,000kms since new; or
  - the time your cover otherwise ends (for example, if your warranty is cancelled earlier by us or you - see "Cancellation" on page 20 of this Booklet); or
  - if your vehicle is sold and no valid 'Transfer of ownership request' form is accepted by us, whichever occurs first, and
- where the EXTRATIME PLAN is specified as applicable on your Tax Invoice, it will expire:
  - on the expiry of the term in months; or
  - when the vehicle has travelled a total distance of 100,000kms since new; or
  - the time your cover otherwise ends (for example, if your warranty is cancelled earlier by us or you - see "Cancellation" on page 20 of this Booklet); or
  - if your vehicle is sold and no valid 'Transfer of ownership request' form is accepted by us, whichever occurs first.

**NISSAN NEW  
VEHICLE WARRANTY**

means the warranty provided by Nissan covering the refund, repair or replacement of the Vehicle or any part of the Vehicle (to the extent required under the Australian Consumer Law) which proves defective in materials or workmanship.

**NISSAN VEHICLE  
OWNER MANUAL**

means the manual prepared and provided by Nissan to help you understand the operation and maintenance of your Vehicle, or any other literature which is approved, and is provided by Nissan or an Authorised Nissan Dealer to you, in relation to the Vehicle.

**NORMAL WEAR**

means the gradual reduction in operating performance of a Covered Component, having regard to the age of the Vehicle, the way in which the Vehicle has been and is being used and the total distance the Vehicle has travelled.

**TAX INVOICE**

means the relevant recent Nissan Genuine Extended Warranty Tax Invoice that the Authorised Nissan Dealer provides to you setting out the terms and conditions of the Nissan Genuine Extended Warranty specific to you.

**VEHICLE**

means the vehicle described in the Tax Invoice provided it is a Nissan new vehicle or Nissan used vehicle.

**WE, US AND OUR**

means Nissan Motor Co. (Australia) Pty. Ltd. ABN 54 004 663 156.

**YOU AND YOUR**

means the person(s) named in the Tax Invoice.

# PRIVACY

## WHY NISSAN NEEDS TO COLLECT YOUR PERSONAL INFORMATION

Nissan and the “Others” referred to on page 4 (referred to as “we”, “us” or “our” in this Privacy clause) collects and uses your personal information primarily for the purpose of providing services associated with your Nissan Vehicle (including warranty, recall and Roadside Assistance) to you as the owner of a Vehicle that Nissan has imported and distributed.

We will respect and uphold your rights under the Australian Privacy Principles contained in the Privacy Act 1988 (Cth) (Privacy Act). We use and disclose your personal information for the purposes of fulfilling our ongoing obligations (including warranty, recall, and roadside assistance) to you as the owner/driver of a vehicle we have imported and distributed; responding to any inquiries or comments that you submit to us; customer service requirements and product development purposes; any other purpose you have consented to; or any use which is required or authorised by law.

You can choose not to provide your personal information, but we may not be able to process your request without it. At any time, you may opt out of receiving any communications from us (other than as required for our primary purpose or by law) by notifying us in writing by contacting the Customer Service Centre on the details as provided on page 27.

## **WHAT PERSONAL INFORMATION ABOUT OWNERS DO WE COLLECT?**

We may hold the following information about you:

- name, address, email address, telephone number(s);
- date of birth;
- Vehicle purchase date;
- Vehicle details;
- name of selling dealer;
- any additional information you provide during contact with us, such as when you contact Nissan's Customer Service Centre, log in to Nissan's website, or call us for Roadside Assistance; and
- any information you may provide to us through customer surveys.

## **WHO WILL WE DISCLOSE YOUR PERSONAL INFORMATION TO?**

We may disclose your personal information on a confidential basis to:

- our related companies;
- the advisers, consultants and contractors we ordinarily engage for the above purposes (such as mailing houses, insurers, printers, lawyers, accountants and other service providers);
- one or more of Nissan's Authorised Nissan Dealers on the condition that they use it for the same purposes as set out above and only in connection with the Nissan Dealership franchise;
- any other person or entity to whom you have consented to us disclosing your personal information; and
- any disclosure which is required or authorised by law.

Your personal information may be provided to our parent company in Japan. Where your personal information is disclosed to an overseas recipient, we will only do so if we reasonably believe they are subject to laws or obligations that protect your personal information in the same or substantially the same way as the Australian Privacy Principles.

We will also take adequate measures to ensure that the personal information is handled by the overseas recipient in accordance with the Privacy Act 1988 (Cth) and our instructions for the purposes described above.

We will take reasonable steps to protect the personal information we hold.

## UPDATING AND ACCESSING YOUR PERSONAL INFORMATION

You may request access to personal information we hold about you by contacting the Privacy Officer at the address below. Where we hold information that you are entitled to access, we will endeavour to provide you with a suitable range of choices as to how access is provided (eg, emailing or mailing it to you). A fee may be charged to cover the cost of retrieval.

If at any time you believe that personal information we hold about you is incorrect, incomplete or inaccurate, then you may request amendment of it and we will either amend the information or make a record of your comment, as we think appropriate.

If you wish to submit changes and corrections to your personal information please complete one of the forms on page 31 and mail or email it to:

### **Customer Service Centre**

Nissan Motor Co (Australia) Pty Ltd  
Locked Bag 1450  
Dandenong South Vic 3164

**Email:** [csc@nissan.com.au](mailto:csc@nissan.com.au)

Alternatively, you can also contact the Nissan Customer Service Centre by phone on 1800 035 035 during normal business hours for any queries in relation to your personal information or our Privacy Policy. The full text of the Nissan Privacy Policy is available on Nissan's website, [www.nissan.com.au/privacy](http://www.nissan.com.au/privacy)

## YOUR AUTHORITY

By purchasing this Nissan Genuine Extended Warranty, you consent and authorise us to collect, maintain, use and disclose your personal information in the manner set out above in this privacy statement. If at any time you provide the personal information of another person to us, then you must first ensure that the person (or their parent or guardian if they are under 18) has read and understood this statement and separately consented to that personal information being used and disclosed for the above purposes.

## MARKETING AND OPTING OUT

Where we have obtained your consent to do so, or in circumstances where you would reasonably expect that your personal information would be used or disclosed for this purpose, we may contact you from time to time with marketing material about our other products or services, and those of our related entities. We may also share your personal information with our related entities and our dealer network, so that they can provide you directly with marketing material about their products and services. At any time, you may opt out of receiving this material by contacting us on 1800 035 035 or by email to [csc@nissan.com.au](mailto:csc@nissan.com.au). Your consent to receive this information will remain current until you advise us otherwise.

## CONTACT DETAILS

If you have any questions about our privacy policy or believe that we have at any time failed to keep one of our commitments to you to handle your personal information in the manner required by the Privacy Act, then we ask that you contact us immediately using the following contact details:

### **The Privacy Officer**

Nissan Motor Co (Australia) Pty Ltd  
Locked Bag 1450  
Dandenong South Vic 3164

**Phone:** 1800 035 035

We will respond and advise whether we agree with your complaint. If we do not agree, we will provide reasons. If we do agree, we will advise what (if any) action we consider appropriate to take in response. If you are still not satisfied after having contacted us and given us a reasonable time to respond, then we suggest that you contact the Office of the Australian Information Commissioner by:

**Phone:** 1300 363 992 (local call cost, but calls from mobile and pay phones may incur higher charges).

**If calling from overseas:** (including Norfolk Island) +61 2 9284 9749

**TTY:** 1800 620 241 (this number is dedicated to the hearing impaired only, no voice calls.)

**TIS (Translating and Interpreting Service):** 131 450 (If you don't speak English or English is your second language and you need assistance, ask for the Office of the Australian Information Commissioner).

**Post:** GPO Box 2999, Canberra ACT 2601

**Fax:** +61 2 9284 9666

**Email:** [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au)

# FINANCIAL SERVICES

## INFORMATION PROVIDED BY ALLIANZ AND ITS REPRESENTATIVES

Where Allianz provides any general advice and dealing financial services in relation to this Nissan Genuine Extended Warranty when it is treated as a financial product under the Corporations Act, it does so under its Australian Financial Services Licence (AFSL). Allianz has an arrangement with Nissan, which means it can issue, vary and dispose of this Nissan Genuine Extended Warranty as if it were Nissan (subject to the Nissan guidelines). Allianz's employees provide these services for Nissan under Allianz's AFSL.

Allianz has appointed the Authorised Nissan Dealer to arrange and issue (and where approved, provide general advice on) the Nissan Genuine Extended Warranty (not vary or dispose) in accordance with Allianz authority from Nissan. Where any Authorised Nissan Dealer provides any dealing financial services in relation to this product, it does so as an Authorised Representative of Allianz under Allianz's AFSL. In providing these services Allianz and its authorised representatives act on behalf of Nissan and not you. The Authorised Nissan Dealer will tell you when they are acting in this capacity.

Allianz's remuneration for its role is derived from the premium it receives on insurance it issues to Nissan to cover Nissan for certain liabilities arising under these warranties where it is within Allianz eligibility criteria. Nissan takes the premium it pays for this insurance into account when calculating the recommended maximum base price it will charge for this product as this is one of the costs to Nissan of issuing the Nissan Genuine Extended Warranty. Allianz's employees are paid an annual salary that may include bonuses based on performance criteria (including sales performance) and achievement of company goals. They are not otherwise remunerated for any advice or dealing service that they provide to you.

Details of what the Authorised Nissan Dealers receive by way of remuneration in relation to this Nissan Genuine Extended Warranty are specified under "Price" on page 6.

Nissan may provide the Authorised Nissan Dealer or its employees with other monetary or non-monetary benefits to reward performance. Performance may be assessed by taking into account the volume of Nissan Genuine Extended Warranties sold, and other product sold or distributed by the Authorised Nissan Dealer. Monetary benefits may include the payment of cash bonuses. Non-monetary benefits may include travel and accommodation, restaurant meals, tickets to films and other events, entertainment, gift vouchers, merchandise and other goods. The details of the performance criteria and the benefits available will vary from time to time and at the discretion of Nissan.

If you require more information on Allianz's remuneration or that of Allianz's representatives please contact Nissan within a reasonable time after being given this Booklet and before any financial service is provided to you by Allianz or Allianz's representatives.

The Corporations Act 2001 (Cth) requires AFSL holders such as Allianz to have arrangements for compensating retail clients for losses they suffer as a result of a breach by the AFSL holder or its representatives of Chapter 7 of the Corporations Act, unless an exemption applies. Allianz has compensation arrangements in place that meets these requirements.

Allianz has consented to the inclusion of statements about Allianz in the form and context in which they are included and has not withdrawn its consent before the date of this PDS.

Inclusion of this information has been consented to by Allianz and its representatives.

**Allianz contact details are:**

Allianz Australia Insurance Limited  
AFS Licence No. 234708  
ABN 15 000 122 850 of 2 Market Street,  
Sydney, NSW, 2000.

## **UPDATING THIS BOOKLET/PDS**

Information in this Booklet/PDS may need to be updated from time to time. You can obtain a paper copy of any updated information without charge by calling us on the contact details provided on the first page of this Booklet. If the update is to correct a misleading or deceptive statement or an omission, that is materially adverse from the point of view of a reasonable person deciding whether to acquire this Nissan Genuine Extended Warranty, Nissan will provide you with a new Booklet/PDS or a supplementary Booklet/PDS.



# CUSTOMER SERVICE FORM

To: **Customer Service Centre**  
Nissan Motor Company (Australia) Pty Ltd  
Locked Bag 1450  
Dandenong South Vic 3164  
**Email:** csc@nissan.com.au  
**Phone:** 1800 035 035

- Notice of personal information change and/or correction
- Correction notice of subsequent owner

(Please check appropriate boxes above and complete details below)

Please print

Vehicle model: \_\_\_\_\_

Vehicle Identification Number (V.I.N.): \_\_\_\_\_

Registration No: \_\_\_\_\_

Date registered: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Odometer reading: \_\_\_\_\_ km

## OWNER DETAILS TO BE RECORDED:

Title: \_\_\_\_\_ First name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb/town: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone (H): \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_



# CUSTOMER SERVICE FORM

To: **Customer Service Centre**  
Nissan Motor Company (Australia) Pty Ltd  
Locked Bag 1450  
Dandenong South Vic 3164  
**Email:** csc@nissan.com.au  
**Phone:** 1800 035 035

- Notice of personal information change and/or correction
- Correction notice of subsequent owner

(Please check appropriate boxes above and complete details below)

Please print

Vehicle model: \_\_\_\_\_

Vehicle Identification Number (V.I.N.): \_\_\_\_\_

Registration No: \_\_\_\_\_

Date registered: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Odometer reading: \_\_\_\_\_ km

## **OWNER DETAILS TO BE RECORDED:**

Title: \_\_\_\_\_ First name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb/town: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone (H): \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

# TRANSFER OF OWNERSHIP REQUEST

Warranty number: \_\_\_\_\_

To request transfer, please complete the Transfer of ownership request form and send it to us, accompanied by a copy of a current roadworthy/Vehicle inspection report, and a copy of the service records for the Vehicle.

Please use block letters

## **CURRENT OWNER'S DETAILS:**

Title: \_\_\_\_\_ First name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb/town: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Vehicle model: \_\_\_\_\_

Vehicle Identification Number (V.I.N.): \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer reading: \_\_\_\_\_ km

Date of sale: \_\_\_\_\_

Transfer of ownership request must be received by us within 30 days of selling the Vehicle.

## **NEW OWNER'S DETAILS:**

Title: \_\_\_\_\_ First name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb/town: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Mobile: \_\_\_\_\_



Signature of current owner:

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Date:

---

Signature of new owner:

---

Date:

---

**TRANSFER is not acceptable if the Vehicle is sold  
via a motor dealer or motor trader.**

We authorise Nissan to collect, use and disclose any personal information relating to the Nissan Genuine Extended Warranty in accordance with the Nissan Privacy Statement in this handbook.

Send to: **Customer Service Centre**

Nissan Motor Co (Australia) Pty Ltd

Locked Bag 1450

Dandenong South Vic 3164

**Email:** [csc@nissan.com.au](mailto:csc@nissan.com.au)

**Phone:** 1800 035 035

# SCHEDULED MAINTENANCE SERVICE RECORD

To be used when the Nissan Vehicle Owner's Manual service records have been used up or are unusable.

## 1ST SERVICE

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

## 2ND SERVICE

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

## 3RD SERVICE

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**Important:** For your own protection, ensure that the workshop staff enter details and stamps after each service.

**4TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**5TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**6TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**Important:** For your own protection, ensure that the workshop staff enter details and stamps after each service.

**7TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**8TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**9TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**Important:** For your own protection, ensure that the workshop staff enter details and stamps after each service.

**10TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**11TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**12TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**Important:** For your own protection, ensure that the workshop staff enter details and stamps after each service.



**13TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**14TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**15TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**Important:** For your own protection, ensure that the workshop staff enter details and stamps after each service.

**16TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**17TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**18TH SERVICE**

Date of Service: \_\_\_\_\_ Km at Service: \_\_\_\_\_ kms: \_\_\_\_\_

Vehicle Registration No.: \_\_\_\_\_

Servicing Dealer Name: \_\_\_\_\_

RO/Invoice No.: \_\_\_\_\_

Service Advisor Name: \_\_\_\_\_

Service Advisor Signature: \_\_\_\_\_

Signature Dealer Stamp: \_\_\_\_\_

**Important:** For your own protection, ensure that the workshop staff enter details and stamps after each service.

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